

Extend Service Management Across the Organization

Deliver integrated service, asset and operations management across IT and lines of business.

Empower every team with efficiency at scale

What if you could implement and streamline service management processes beyond IT, improve employee satisfaction, increase efficiencies and reduce complexities across your enterprise?

With Ivanti's Enterprise Service Management solution package, you can manage incidents, changes and requests across multiple departments and deliver a consistent, amazing, omni-channel self-service experience to everyone, everywhere.



Deliver amazing and cohesive employee experiences

Provide personalized, omni-channel service management support and self-service to deliver seamless work experiences without disruptions. Maximize productivity to take your employee satisfaction to the next level.

Drive more business results for your organization

Eliminate bottlenecks, boost productivity and cut costs by centralizing service workflows across the organization in a common data repository to streamline procedures and minimize complexity.

Enable everyone's success through a common service experience

Extend service management best practices across your organization to increase collaboration and satisfaction for departments such as human resources, facilities, project management, governance and security operations.



Features that broaden service management across the organization

Deliver better business outcomes at scale with Ivanti's comprehensive cloud platform, including prebuilt solutions for key service management workflows outside IT.

Modular design

Deploy what you need, when you need it and right-size your implementation so you're not paying for features you don't need.

Extensible solution for IT and beyond

Enhance organizational efficiency and maintain employee engagement by providing a comprehensive, user-friendly self-service experience.

Comprehensive discovery and asset lifecycle management

Reduce interruptions to core business services by as much as 70%, and better address customer issues quickly by having an accurate CMDB and access to up-to-date details about devices.

Low-code / no-code solution

Make alterations without needing highly specialized development abilities. Lower your total expenditure with a solution that suits your present requirements.

Omni-channel engagement

Enable VIP employees to quickly access the resources they need to do their job, improving customer and employee NPS and xSAT scores.

IT operational management and security resolution

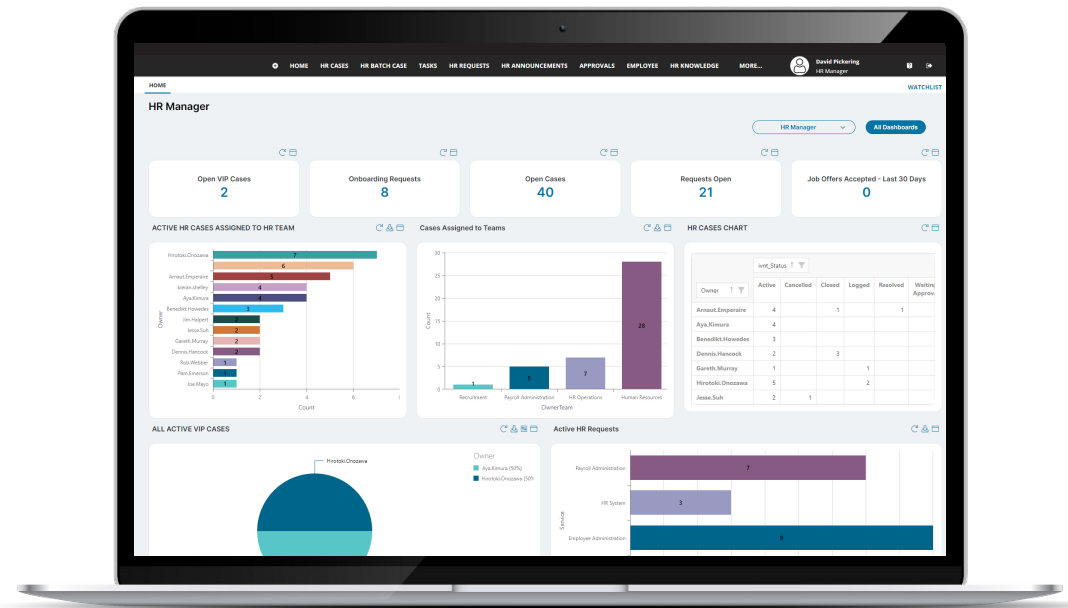
Manage and automate remediation of vulnerabilities as well as security events and incidents utilizing best practices.

Automate enterprise processes

Improve the efficiency and effectiveness of enterprise-wide service delivery via automated diagnostic and remediation bots. Free up staff time to focus on more strategic tasks and improve accuracy and consistency.

Low administrative maintenance

Decrease total cost of ownership with a solution that meets your needs in the moment without budget bloat.






Deliver a common service management experience, enterprise-wide

The ITSM Professional solution package provides the complete set of IT service and asset management capabilities, plus support for critical line of business and strategic workflows that include HR service management; facilities service management; security operations management; governance, risk and compliance; and project and portfolio management.

About Ivanti

Ivanti elevates and secures Everywhere Work so that people and organizations can thrive. We make technology work for people, not the other way around. Today's employees use a wide range of corporate and personal devices to access IT applications and data over multiple networks to stay productive, wherever and however they work. Ivanti is the only technology company that finds, manages and protects every IT asset and endpoint in an organization. Over 40,000 customers, including 88 of the Fortune 100, have chosen Ivanti to help them deliver an excellent digital employee experience and improve IT and security team productivity and efficiency. At Ivanti, we strive to create an environment where all perspectives are heard, respected and valued and are committed to a more sustainable future for our customers, partners, employees and the planet. For more information, visit [ivanti.com](https://www.ivanti.com)

The Ivanti logo, featuring the word "ivanti" in a bold, lowercase, sans-serif font. The letter "i" is red, and the rest of the letters are black. A small registered trademark symbol (®) is located at the top right of the letter "i".A vertical decorative bar on the right side of the page, consisting of a gradient from red at the top to orange at the bottom.

For more information, or to contact Ivanti, please visit [ivanti.com](https://www.ivanti.com)